

2019 Warren Farm Information Sheet - Static Park

PARK OPENS 29th MARCH AND CLOSSES 3rd NOVEMBER.

2019 PITCH FEES Rent £1570.00 + Rates £295.00 + Water £50.00 + Sewerage £65.00 + VAT £396.00 = £2376.00

Welcome to another season at Warren Farm. Pitch fees are reviewed annually and adjusted according to the general index of retail prices, changes in operating costs and park improvements. **Full** payment is due by **10th March** to secure your pitch for the coming season. Payment can be made by credit/debit card over the phone, or via your online account on our website. Alternatively, please call in to Reception to pay by cash, card or cheque. Cheques posted to us should be made payable to **Warren Farm Holiday Centre Ltd**. We want you to enjoy your season but ask you to observe the following conditions which are for the benefit of others and good management of the park.

CARAVAN SAFETY. All caravans must be fitted with a dry powder fire extinguisher 1kg in weight, a smoke alarm and two carbon monoxide detectors. Gas appliances **must** be serviced in accordance with 'gas safe' regulations. Gas bottles must be outside with the turn off valve accessible for emergencies, please keep a spare full bottle to prevent deliveries after 5pm. We recommend using the 19kg size bottles, the larger 47kg are unsightly, awkward to deliver and therefore not permitted. New style gas regulators and change-over valves may need to be attached to the outside of the caravan. Please do not use the concrete base underneath the caravan as a storage area as this can increase the risk of fire. It is advisable to leave a spare key at Reception in case of emergencies. **Chinese Lanterns, Fireworks, BB guns and Unlicensed vehicles** can be dangerous on site and in the countryside generally and are therefore not allowed to be used on the park. Fire protection around the park consists of 30 metre hose reels, **please note the location of your nearest fire point in case of emergency.**

LICENCE AGREEMENTS. When a caravan is purchased or transferred, owners must sign a new licence/purchase agreement with the management to legally protect both parties. All caravan purchases will be subject to a contract and all agreements will terminate fifteen years from the date of manufacture of the caravan. Televisions are covered by your home licence, unless both televisions are being used at the same time.

INSURANCE. All caravans and property must be fully insured by the caravan owner. You may use any insurance company, but our preferred provider is caravan specialist 'Leisuredays' who may contact you directly to discuss your cover. 'Leisuredays' keep a register of caravans covered for us. If customers use alternative insurers, proof of cover may be required. It is essential your caravan is securely anchored to the concrete base, storm damage insurance may be void if anchoring ties are corroded. All persons staying on or visiting the park use the facilities provided entirely at their own risk, Warren Farm cannot accept any liability for loss, damage or accident to persons or property.

OCCUPANCY OF CARAVANS. For safety reasons the caravan must not be occupied by more people than the number of berths. The length of the holiday season is detailed above and the caravan may only be occupied between these dates. You can visit the caravan in the closed season but may not stay overnight. Our site licence, issued by the local authority, states that all caravans are for holiday and recreational use only and must not be your sole or permanent residence. All owners must have an alternative permanent residential address to which all correspondence relating to the caravan will be sent. Caravan owners are not permitted to pay Council Tax to The District Council or be entered on the electoral role at the caravan address. The park is strictly for holiday use only, no business activities or working from the park is allowed. Commercial vehicles and vans are not permitted on the park.

LETTING. Caravans can be used by friends or relatives but may not be sub-let on a commercial basis. No teenagers are allowed on the park without suitable adult supervision. Please ensure anyone using the caravan is aware of these park rules and conditions.

SELLING OF CARAVANS. Caravans are normally bought back by Warren Farm and must be offered to the park management first. If an agreeable price cannot be negotiated, private sales **must** be arranged through the park management so prospective owners can be approved. New purchase/license agreements must be signed and the commission of £600 paid by the new owners, before transactions are completed. Caravans 14 years old and over cannot be gifted or sold privately. If you intend to gift or transfer to a close family member, commission may not be applicable but the new details must be approved by management at Reception. Part year site rents are refundable. Any unauthorised changes of ownership will breach your contract with Warren Farm.

GENERAL CONDUCT. Please respect other people on and around the park, keeping noise to a minimum especially after 10pm. Disorderly conduct will not be tolerated. All our shops and bars operate the **Under 25 policy**. Children must be supervised by a suitable adult in licensed premises.

DOGS. All dogs must be kept on a lead and not allowed to foul the park or annoy others. Please use the exercise areas provided, and put fouling in the red dog bins. Please do not leave pets unattended. The management reserves the right to refuse admission or eject from the park any dog which it considers inappropriate as a family pet or a danger or annoyance to others.

SECURITY. Please help prevent theft from caravans by removing valuable items when the caravan is unoccupied. For night time assistance, please call or text our night warden on **07818 282950**.

PARK APPEARANCE. Caravans and surrounding area must be kept clean, tidy and in a good state of repair. Items stored around the outside of the caravan or on the veranda makes grass cutting difficult and the park look untidy, therefore when caravans are not in use all items must be stored inside the caravan or storage box. Fences, clothes lines and tents are not permitted. Wind breaks should only be used whilst sitting out or sun bathing and not left up preventing access between caravans.

STORAGE BOXES. A maximum of two boxes per caravan, no larger than 5ft wide, 4ft high and 3ft deep. As old boxes are replaced, please purchase the green 'Keter' type to enhance the appearance of the park (available from us or B&Q). Boxes must be positioned either at the back or along the door side of the caravan to ensure access is not restricted or neighbours obstructed. Other type boxes, bike caves and garden sheds are not permitted.

STEPS AND VERANDAS. As steps and verandas are replaced, non-combustible materials must be used. Due to emergency access, verandas must not exceed 1.2 meters in width and are only permitted along the length of the caravan and can not be extended around the front or back. Plastic skirts around the base of the caravan are permitted but must match the colour of the caravan panels and have adequate ventilation and access in accordance with 'gas safe' regulations. Please note they can become brittle with age so no liability will be accepted by Warren Farm for damage.

CAR PARKS. Please use the car parks in wet conditions to protect the grass. Visitors to your caravan must use the car parks at all times as there is only space for one car outside each caravan. If you visit during the closed season, please do not drive on the grass at any time.

BALL GAMES. Due to damage to caravans, no ball games are allowed on the park. Please use the games field provided.

ELECTRICITY. Each caravan has a 20amp metered supply which will be billed to you in November at 18 pence per unit including VAT. Any electrical appliance may be used except for cookers and showers. Please leave the outside plug connected to the supply box socket to avoid corrosion.

WINTER DRAIN DOWN. It is essential to drain your caravan at the end of the season to avoid frost damage. We offer a draining down service for £65.00 including VAT which consists of a full drain down in November plus reconnecting and testing the following March. Please inform Reception **before the end of every season** if you require this service. Please note this service does not include any routine maintenance or replacement of parts that have become defective through general use. Warren Farm is not responsible for any frost damage caused after customers have turned on their own stopcock before our opening date.

DEVELOPMENT. The management reserves the right to temporarily move a caravan to allow access for re-siting units on adjacent pitches in some inaccessible locations around the park. This is a rare occurrence and the management will liaise with customers to cause minimal disruption. Warren Farm is committed to long term improvements to the park to give customers much larger pitches with better spacing, access and landscaping in the future. This will involve some pitches being relocated to Sunnyside in years to come and a gradual redevelopment of the existing areas.

The above conditions form part of your contract and licence agreement with Warren Farm, in the event of any serious breach of these conditions, Warren Farm reserves the right to terminate your agreement and the use of a static pitch.

We wish you a very pleasant season at Warren Farm.